

**24. SCOPE:** The Schedule of Rules and Regulations is a part of all contracts for electrical service from HSUD and applies to all services received from HSUD, whether the service is based upon contract, agreement, signed application, or otherwise. A copy of this Schedule of Rules and Regulations together with a copy of HSUD Schedule of Rates and Charges, which was approved by the governing authority of the HSUD of Holly Springs, and shall be kept open to inspection at the office of HSUD Collections Office located at 1050 Hwy 4 East, and found on our website – <http://hsutilities.com>. Furthermore, HSUD will provide information regarding rates, service practice policies, and guidelines to customers via the website – <http://hsutilities.com> and information including brochures and will be available in our office. A customer will also receive such information on rates and service practice policies upon application for electric services, and at any time upon request. All retail rate actions initiated by HSUD will be communicated to the public via our web-site – <http://hsutilities.com> and through advertisement in the "The South Reporter" publication